



Release Notes - X1 Social Discovery™

Version : 6.0.1.2016 Patch 2059

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Table of Contents

Introduction	2
New Features and Improvements	3
Updated Files	4
Included in this patch	5
Known Issues and Limitations	6
FAQs	8

Introduction

X1 Social Discovery™ 6.0.1.2016 patch 2059 is now available.

Before you upgrade to the latest version of X1 Social Discovery, please be sure to read this page in its entirety, as it includes important information about this release. Please make sure to back-up any active cases. As always, if you have any questions, comments, or concerns please feel free to email us at socialsupport@x1.com. Thank you for your continued support.

New Features and Improvements

This X1 Social Discovery update restores additional functionality to the Facebook Capture scanner. X1 will continue to address any remaining issues affected by the changes implemented by Facebook in a subsequent patch release. Please visit the X1 support website for more details regarding these changes or to Submit a Case at <https://www.x1.com/support/x1-social-discovery-support/>.

- Facebook Capture patch 3
 - Improved Auto-Scroll/Expand script performance to reduce occurrences of collections stopping prematurely due to the browser becoming unresponsive or timing out

Updated Files with Patch 2059

- X1.Common.dll
- X1.FacebookScanner.dll
- X1.FacebookScanner.XmlSerializer.dll
- X1.FacebookWebCapture.dll
- X1.TwitterScanner.dll
- X1.TwitterScanner.XmlSerializers.dll
- X1.eDiscovery.dll
- X1.ExternalWebCapture.exe
- X1.ExternalWebCaptureCommon.dll

Included with Patch 2038

- X1.CommonSocial.dll
- X1.Common.XmlSerializers.dll
- X1.ExternalWebCapture.exe
- X1.eDiscovery.dll
- X1.FacebookWebCapture.dll
 - X1.FacebookScanner.dll
 - X1.FacebookScanner.XmlSerializers.dll

Included with Patch 2024

- X1.CommonSocial.dll
- X1.ExternalWebCapture.exe
- X1.FacebookScanner.dll
- X1.FacebookScanner.XmlSerializers.dll
- X1.FacebookWebCapture.dll
 - X1.TwitterScanner.dll
 - X1.TwitterScanner.XmlSerializers.dll

Included in this patch

- Facebook Capture Patch 2059
 - Addressed an issue in which Page post pages with “Other Posts” were resulting in blank results tiles
 - Addressed an issue in which aggregated posts were being parsed without timestamps
 - Addressed an issue in which the expansion script was failing on Group and Page post pages
 - Addressed an issue in which the Auto-Expand/Auto-Scroll script would occasionally hang on the first scroll/expand
 - Addressed an issue in which tiles for parsed posts would be processed blank, without any post metadata
 - Addressed an issue in which the Auto-Scroll script would redirect to a Groups Events tab during capture
 - Addressed an issue in which foreign language scripts would cause the comments section to be cut off from the post preview
 - Addressed an issue in which post pages for user timelines with “profile.php?id=” URLs would fail to detect and parse
 - Addressed an issue in which profiles with the newest 2022 layout would not parse correctly
 - Addressed an issue in which posts with large amounts of comments would fail to preview correctly after expansion
 - Addressed an issue where posts from Groups and Pages would result in a blank image preview

Known Issues and Limitations

While we were able to address most of the recent changes from Facebook with this patch, the X1 team continues to work toward addressing additional issues in the future.

- Timeline type expand/scroll captures may still occasionally complete prematurely after the browser becomes unresponsive
- Timeline type expand/scroll captures may complete prematurely due to Facebook temporality locking the authenticated account
- Upon launching a User Timeline capture, Facebook may instead navigate to a user's "Reels" and begin the capture
- Midway through a Timeline capture, the scanner may hang when encountering an Obfuscated timestamp
- Page detection may initially show "Single PDF Capture" for parsing supported pages.

Note: Refreshing the page should fix the detection

- Page detection may not be accurate for some Pages and Post Pages (ex. User Timeline post page may be detected as a Page Home post page).

Note: This will not impact parsing functionality

- Profile pictures may be missing from results tiles for some User Timeline collections
- Group Discussion collections may occasionally have post previews that are processed off-center, leading to content being cutoff, for some Group layouts
- User profiles with "profile.php?id=" URLs may occasionally skip posts from timelines captures
- Examiner profiles with the newest 2022 Facebook layout format currently process many previews with hidden timestamps. However, timestamps should be parsed successfully in the tiles
- Facebook has introduced a new format of reel type posts which are not currently supported by X1. These posts will be processed as preview only with blank tiles

Known Issues and Limitations, cont.

- Some redirect links for post pages with unsupported formats do not currently link to the supported post page properly
- Some examiner accounts may erroneously parse a snippet of the “Request to join group” tab with a partial list of the examiners friends

FAQs

Q: I launched the product, but did not receive an upgrade notification?

A: To check for updates manually:

- Click on the **Main Application Menu** and select the **Info** menu item.
- Click on **Check for Updates**.

If you are not ready to upgrade yet, and would rather not receive notifications, you can turn off the upgrade notification from the **Main Application Menu > Options > General** tab.

Q: I am ready to upgrade, what should I do first?

A: As with all forensic and eDiscovery software tools, we advise that you back up your current case(s) prior to performing the upgrade. To back up your cases:

- Click on the **Main Application Menu** and select **Manage Cases**
- **Select a case** by clicking and highlighting desired case.
- Click the **Archive** button.
- Browse to your preferred storage location and provide a name for the backup in the **File Name** field.
- Click the **Save** button.
- A dialog displays and prompts - **Do you want to remove the case after archiving?** Respond with **No** in order to keep the case available after the archive process ends.

Your case will then be backed up to the location specified. Please be aware that this may take a considerable amount of time depending on the size of the collection.

We encourage all customers to upgrade to the latest version of X1 Social Discovery so you don't miss out on important features and updates. Please be sure to let us know if you have any questions, comments, or concerns by emailing us at socialsupport@x1.com. Our News page (<http://help.x1sd.com/x1sd-news>) contains additional links to new and recently updated documentation.